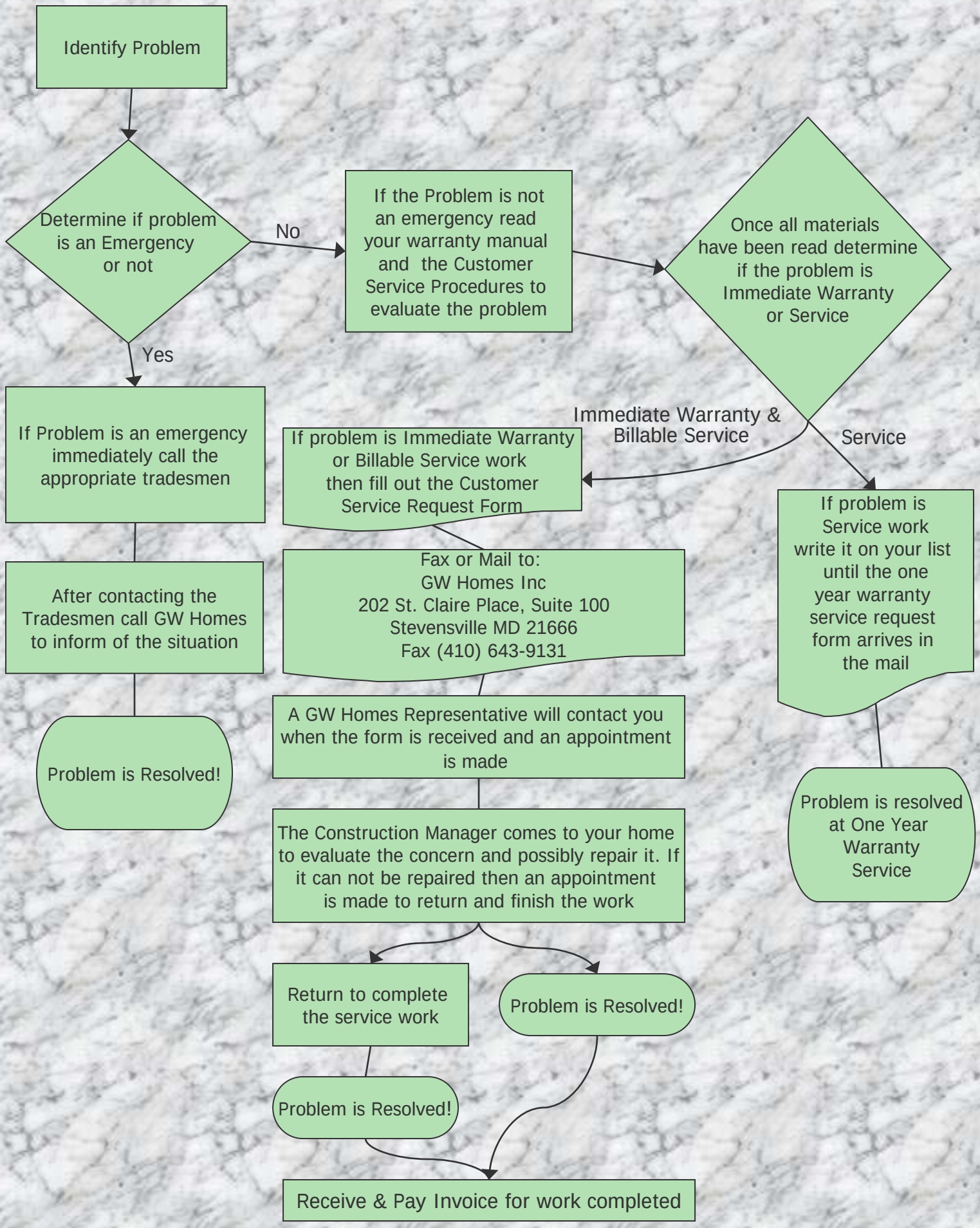GW Homes, Inc. Service Procedure